



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN/015/08NKS

C A No. Applied For
Complaint No. 417/2023

In the matter of:

Mohd TariqComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member(Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Akash Ruhela, Proxy Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 07th March, 2024

Date of Order: 11th March, 2024

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Mohd Tariq, against BYPL-Laxmi Nagar. The brief facts of the case giving rise to this grievance are that the complainant Mohd Tariq, applied for new electricity connection vide request no. 8006603324 at premises no. R-261-A, SF, street no. 12, Ramesh Park, Laxmi Nagar, Delhi-110092 but respondent rejected his application for new connection on the pretext of seven domestic units and seven meters already exists at site.

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Secretary
CGRF (DN)

For
A. Laxmi

Complaint No. 417/2023

In context to OP's rejection, the complainant stated that in total there are 11 units in the applied building, three units on the ground floor and two dwelling units on each floor from first till fourth floor.

2. The respondent in reply briefly stated that the complainant is seeking new electricity connection at second floor of property bearing no. R-261-A, street no. 12, Ramesh Park, Laxmi Nagar, Delhi-110092. The applicant applied for new connection vide application no. 8006603324 and vide deficiency letter dated 20.10.2023 seven dwelling units exists and seven meters already exists. Besides, there are two commercial connections as well for two shops on Ground Floor.

Details of the existing nine connections are as under:

S.No.	Meter no.	Floor	Category
1.	55174529	Ground floor	NX
2.	35865366	Ground floor	NX
3.	35865367	Ground floor	DX
4.	35259437	First floor	DX
5.	35259446	First floor	DX
6.	11818023	Second floor	DX
7.	11818030	Third floor	DX
8.	35259451	No floor	DX
9.	12861790	No floor	DX

for
Abhinav
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Secretary
CGRF (E)PL

Complaint No. 417/2023

On the second floor already one connection exists. The complainant wants second connection in respect of second floor which is not possible as against seven dwelling units' seven electricity connections already exists.

3. Counsel of the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that there are eight dwelling units and seven meters are installed and only one dwelling unit is without electricity where he has applied for new connection. At second floor there are two dwelling units and one dwelling unit has electricity whereas other is without electricity.
4. Both the parties were directed to conduct joint site visit. As per joint site visit report dated 31.01.2024, there are two NX meter installed on ground floor and seven DX meter install on seven (7) dwelling) unit on applied premises. Two domestic meters with 'no floor' exist of second floor and fourth floor. On second floor already meter exists.
5. During the course of arguments, counsel of the complainant denied the site visit report and stated that his flat/dwelling unit is without electricity and requested for re-visit to ensure which meter caters supply to which premise of the building.
6. The re-visit was done on 22.02.2024 and the site visit report stated that one DX meter exists on ground floor but there is no DX dwelling unit on ground floor. Meter no. 35865367 is catering supply to GF. Report also showed that there are two separate dwelling units/portions on second floor. One portion is having electricity through meter no. 11818023 and other portion where complainant applied for new electricity connection is without electricity.

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CGRF (BYE)

For
Advocate

Complaint No. 417/2023

7. Arguments of both the parties were heard at length.
8. From the narration of facts and material placed before us we find that there are two dwelling units on the second floor of the applied building. The complainant applied for new electricity connection on the one dwelling unit on second floor. The other dwelling unit on second floor is already having electricity connection. The site visit report of OP dated 22.02.2024 also clearly states that there is no electricity supply at the portion of the complainant. But OP raised other issue that one domestic connection is catering supply at ground floor whereas there is no dwelling unit on ground floor. Another domestic connection is being used at the basement of the building in question. In this regard, OP is free to take necessary steps as per prevailing law enforce.
9. Therefore, we are of considered opinion that the new connection to the complainant as applied for vide application no. 8006603324 at second floor can be granted and OP is free to take action as per law for the other two domestic connections.

ORDER

The complaint is allowed. OP is directed to release the new connection to the complainant as above and after fulfillment of all the other commercial formalities as per DERC Regulations 2017. OP is further directed to file compliance report within 21 days from the date of this order.

for Ashwani

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The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.

Secretary
CGRF (BYPL)

Deek
(NISHAT ALVI)
MEMBER (CRM)

g
(P.K. AGRAWAL)
MEMBER (LEGAL)

11/3/24
(S.R. KHAN)
MEMBER (TECH.)

P.K.
(P.K. SINGH)
CHAIRMAN
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